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#### **NEW MANGALORE PORT AUTHORITY**

## Title: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-Roles, Responsibilities, Authorities and accountability

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILITY
• Secreta y	<ul> <li>Is responsible for:</li> <li>Smooth functioning of the General Administration.</li> <li>Dealing with establishment &amp; personnel matters.</li> <li>Monitoring port legal matters &amp; co- coordinating for cordial industrial relations</li> <li>Monitoring HR Training &amp; Implementation of O L Hindi.</li> <li>Monitoring the works related to Public Relation.</li> </ul>	Convening     Board     meetings &     finalizing     minutes of     Board     meetings.     Coordinating     with     Parliamentary     Committee     meetings &     High level     delegations.	For lapses in the Department
Senior Deputy     Secretary	<ul> <li>Assisting the Secretary in discharging duties and responsibilities.</li> <li>Discharging the duties of Secretary in the absence of Secretary.</li> <li>Any other work assigned by the higher authorities from time to time.</li> </ul>	Dealing with     the matters of     establishment,     Legal, Hindi,     Port Trust Co-     ordination/Lab     our/Trade     Unions, PR and     training.	For lapses in the work assigned
Deputy Secretary	<ul> <li>Is responsible for:</li> <li>Smooth functioning of the PRO and PLA Section of Admin. Department</li> <li>Releasing of Corporate &amp; Banners advertisement.</li> <li>Taxi Hire charges.</li> <li>Outsources Guest House and its correspondence.</li> <li>Trade Union Activities/Meeting/Check-off systems</li> <li>Pay revision/Pay settlements/PLR correspondences,</li> <li>Redressed of Public Grievances.</li> <li>Declaration of Closed Holidays.</li> <li>Standing committee meeting/SC/ST Welfare         Association/meeting/Correspondence. </li> <li>Correspondence related to Pensioner/meeting.</li> <li>Sanction of Special C.L.</li> <li>Any other works assigned by the higher authorities from time to time.</li> </ul>	Have to check Empanelling advertising & photography agency.     Receiving various Committees/D elegations/Trus tees, arranging meetings, providing transport & accommodati on.     Allotment of JNC hall, Guest House etc     Tender Work	For lapses in the work assigned
Asst. Secy. – Gr-I (PAC)	Is responsible for scrutiny of files related to:     Budget estimation for Adm. dept.     Pay & allowances, bills, various advances/reimbursement of medical claims, LTC, HTC etc.	Constitution of Board & convening Board Meetings.	For lapses in the work assigned

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	<ul> <li>Encashment and deletion of Leave in ERP</li> <li>Termination of retiring employees from system &amp; HRMS Super user</li> <li>Ministry/IPA correspondence.</li> <li>PIO of Adm.</li> <li>Celebration of National Festival</li> </ul>	<ul> <li>Frame/Amend ment to regulations.</li> <li>Imparting Apprentice Training.</li> <li>Allotment of Port quarters.</li> <li>Grant-in-aid to Sports Council/NMPT E School.</li> <li>Issue of FMR/MEC.</li> </ul>		
Asst. Secy (E&RS)	<ul> <li>Is responsible for scrutiny of files related to:</li> <li>Establishment matters Viz, recruitment/promotion/Deputation/Transf er of all Ministerial staff and Classes I &amp; II officers of Adm. &amp; Vigilance dept. including HODs.</li> <li>Forwarded of application to other organisation.</li> <li>Calculation of Pro-rata, pensioner liabilities.</li> <li>Issue of NOC.</li> <li>Disciplinary proceeding of all categories of Adm. Staff and officers' categories.</li> <li>Sanction of leave/annual increment.</li> <li>Maintenance of SR.</li> <li>Writing of APAR in R/S HODs, Class I II and ministerial staff.</li> <li>Maintenance of Strength register/Incumbent register.</li> <li>Creation &amp; abolition of Posts.</li> <li>Correspondence on SC/ST/OBC. &amp; periodic review.</li> <li>Attending audit paras.</li> <li>Correspondence on contractual appointments.</li> <li>Submission of periodical retirees.</li> <li>Maintenances of Rosters.</li> <li>SVRS/Retirement/Voluntary retirement correspondence</li> </ul>	Outsourcing of manpower – corresponden ce.     Issue of seniority list of Class I, II, & ministerial staff.     Ministry/IPA corresponden	•	For lapses in the work assigned
Law Officer— Grade I	<ul> <li>Is responsible for:         <ul> <li>Attending Cases before various courts &amp; Authorities</li> <li>Preparation of para-wise comments, statement of objections, written statements related to the court cases. Coordination with port counsel with various dept.</li> </ul> </li> </ul>		•	For lapses in the work assigned

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Hindi Officer	<ul> <li>Is responsible for:</li> <li>Monitoring Hindi Training, Hindi Translation</li> <li>Assisting/advising the executives to ensure proper implementation of Official Language Provisions.</li> </ul>	Convening     &Liaising OLIC     & related     meetings.	<ul> <li>For lapses in the work assigned</li> </ul>
Sr. Assistant Secretary (PLA)	<ul> <li>Is responsible for scrutiny of files related to:         <ul> <li>Trade Union Activities/Meeting/Check-off systems</li> <li>Declaration of Closed Holidays.</li> </ul> </li> <li>SC/ST Welfare         <ul> <li>Association/meeting/Correspondence.</li> </ul> </li> <li>Correspondence related to Pensioner/meeting.</li> <li>Sanction of Special C.L.</li> <li>Pay revision/Pay settlements/PLR correspondences,</li> <li>Redressal of Public Grievances.</li> </ul>	<ul> <li>Welfare         measure such         as Stationary         allowances/         Merit         Scholarship,         Pay         anomalies/Ste         pping up of         pay of         employees.</li> </ul>	For lapses in the work assigned
Assistant Secretary (PR)	<ul> <li>Is responsible for scrutiny of files related to:</li> <li>Releasing of Corporate &amp; Banners advertisement.</li> <li>Receiving various         Committees/Delegations/Trustees, arranging meetings, providing transport &amp; accommodation.     </li> <li>Processing bills for rooms rent.</li> <li>Press releases.</li> <li>Taxi Hire charges.</li> <li>Outsources Guest House and its correspondence.</li> </ul>	<ul> <li>Empanelling advertising &amp; photography agency.</li> <li>Allotment of JNC hall, Guest House, IB &amp; TPC at Bangalore</li> <li>Press Releases</li> </ul>	For lapses in the work assigned
Sports Officer)	Is responsible for:     Promotion of sports/Athletic/cultural activities     Organising local, inter-port sports tournaments & cultural	Promotion of sports/Athletic /cultural activities	<ul> <li>For lapses in the work assigned</li> </ul>
Officer in     Charge -     Training	<ul> <li>Is responsible for:</li> <li>Imparting in-house &amp; outstation HR trainings.</li> <li>Co-coordinating with training agencies</li> </ul>	Imparting in- house & outstation HR trainings.	<ul> <li>For lapses in the work assigned</li> </ul>
Public     Information     Officer(designat     ed under RTI     Act)	<ul> <li>Is responsible for:         <ul> <li>To transfer the application to concerned dept./section with a request to furnish the required information to PIO.</li> <li>To inform the applicant to pay the required charges towards furnishing the copies of documents.</li> <li>On receipt of charges, information / copies of documents is furnished by PIO</li> </ul> </li> </ul>	To receive applications along with prescribed fee under RTI Act form	For lapses in the work assigned
Director of Public Grievances and Public Grievance Officers	<ul> <li>Is responsible for:</li> <li>Secretary being the Director, Public Grievances, meets the Public every Wednesday at 3.00 pm.</li> <li>All the HODs are Public Grievance Officers &amp; maintain the register for Public Grievance in the respective Departments.</li> <li>The complaint box is kept at prominent place and opened every month to see</li> </ul>	Authorised to address the complaints received.	For lapses in the work assigned

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	letters are required to take approximate action.  Each communication from a public should be replied to within 15 days. Even the final settlement of the case should not take more than 60 days' time.  If delay is anticipated in sending a final reply, or information has to be obtained from another Ministry or another Office, an interim reply may be sent within a fortnight indicating the possible date by which a final reply can be given.		
Departmental Representative & Document Controller	Responsible for all ISO related activities in the Department	To prepare ISO related     Documents for the     Department and maintaining the controls and records for ISO purpose	For lapses in the work assigned

## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNT-ABILITY
1. PROCESS	OWNER (HOO)-DEPUTY COMM	ANDANT	
Deputy     Command     ant	<ul> <li>Overall responsible for control and supervision of all functions/ activities of Security Department.</li> <li>Implementation of IMS in Dept.</li> <li>Ensure Continual improvement, control of non-conformities, taking corrective and preventive actions &amp; Resolving any complaints / feedbacks received from customers.</li> <li>Security and protection of New Mangalore port Authority</li> <li>For enforcing /maintaining the efficiency, Control, Discipline and morale of the unit personnel.</li> <li>Proper management of each department.</li> <li>Feed back to chairmen NMPA and Higher formation.</li> <li>Effective implementation and maintenance of Quality system in all areas under control.</li> </ul>		For lapses in the Department.
Assistant     Commandant	<ul> <li>Responsibility of operational area and The General Administration assigned to him by HOO.</li> <li>Assisting the Deputy Commandant as 2<sup>nd</sup> in command.</li> <li>Duties of HOO in his absence</li> <li>The protection &amp; Security of the area in which the company is deployed.</li> </ul>	For taking preventive and improvement action for the integrated management System     Routine decisions on administration	For lapses in the work assigned
Reserve Inspector	The total administration of HQ Company for which	Routine administrative	For lapses in the work assigned

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	he is in charge under the supervision of Unit Commander.  • Efficiency, Discipline and Moral of the personnel deployed under him.  • Responsible for corrective action of the quality management system.  • To look after the regimental programs, training activities and other operational requirements of the unit personnel.	decisions in his area of work	
Crime & Intelligence Officer	<ul> <li>Collection and dissemination of advance information of impertinence and interest related to trade Union Activities, Political activities, labor affairs, criminals Anti- Social and Communal Activities and other matters of interest, to Unit Commander.</li> <li>For the efficiency, Discipline and Morale of the Personnel deployed under him.</li> <li>For taking corrective actions of the quality Management System</li> </ul>	The total administration of the unit Crime and intelligence Wing.	For lapses in the work assigned
In-Charge (Operational Area)	<ul> <li>The total administration of the Company for which he is in charge.</li> <li>Efficiency, Discipline and Moral of the personnel deployed under him.</li> <li>Responsible for corrective action of the quality system.</li> <li>Protection and Security of the area in which his company is deployed</li> </ul>	Routine     administrative     decisions in his     area of work	For lapses in the work assigned
Quarter     Master	<ul> <li>All the CISF Barracks and CISF family Quarters will be in his supervision.</li> <li>All Arms and Ammunition will be in his charge.</li> <li>Issuing and receiving all</li> </ul>	<ul> <li>Issue of arms and ammunitions, duly authorized.</li> <li>Issue and receive stores</li> <li>For issue of</li> </ul>	For lapses in the work assigned



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	store items and maintenance of their proper records.  Timely conducting of Annual Range Classification.  Maintenance of all Security Gadgets and	security gadgets and communication equipment	
Sub- Inspector & ASI	<ul> <li>Is in- Charge and proper functioning of NMPA Gates as per his deployment</li> <li>Maintain General Dairy and other documents of the gate properly and keep a control over the passes at the gate, by checking of passes of vehicle, laborers and employees etc., and will ensure that no port properly is taken out without proper authority.</li> <li>Anti-sabotage check is conducted on all men/material/vehicle, prior to permitting entry into the Port and anti-pilferage check is conducted on all men material &amp; vehicle prior to permitting exit from the Port.</li> <li>On receiving any report regarding any incident the same will immediately informed to higher formation in accordance with the relevancy and importance of such information.</li> <li>In case of fire inform to the same to the NMPA fire service</li> <li>Any instructions/messages/situation will be explained properly to his reliever before handing over the charge of the post.</li> </ul>	<ul> <li>Conducting shift briefing /debriefing of shift personnel.</li> <li>Duties of shift in charge</li> </ul>	For lapses in the work assigned
Department	al Representative/ISO Coordinator	l (Quarter Master is assic	aned this Role)
DR &     Document     Controller	Responsible for all ISO related activities in the Department     He will act as a	To prepare     ISO related     Documents for     the Department	For lapses in the work assigned

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Document controller.  Up gradation and revision of ISO Manuals timely.  Making Compliance to all audit observations.	and maintaining the controls and records for ISO purpose	
To organize     Departmental ISO Meetings     prepare Agenda and     Minutes.		



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ACCOUNTABILITY				
ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILITY	
Chief Engineer © - Head of the Department	<ul> <li>Coordination of all civil engineering activities</li> <li>Coordinates entire plan, nonplan and revenue works</li> <li>Monitoring all maintenance and execution of all Civil Engg Works</li> <li>Advice Chairperson and Dy. Chairperson in all developmental activities concerning NMPA.</li> </ul>	Sanctioning of     Estimates     including     Technical     Sanction     Sanctioning of     purchase     proposals and     work proposals     within the     delegated     financial power.     Providing     adequate     resources and     trained     personnel at     respective work     locations.	For lapses in the Department	
Deputy Chief Engineer ©	<ul> <li>Assists the Chief Engineer in</li> <li>Coordination of all civil engineering activities</li> <li>Coordinating the entire Plan, Non-plan and revenue works</li> <li>Monitoring all maintenance and execution of all Civil Engg. Works.</li> <li>Advising Chairperson, Dy. Chairperson and CE® for all developmental activities concerning NMPA</li> <li>Independent responsibility in respect of works assigned to him from time to time.</li> </ul>	Authorised to Provide adequate resources and trained personnel at respective work locations.	For lapses in the work assigned	
Superintending Engineers	<ul> <li>Works under the Dy. Chief Engineer</li> <li>Assist Dy. Chief engineer in successful completion of all Civil Engg Works, maintenance of Civil Engineering Assets, planning and project works</li> <li>Have to check measure at least 5% for all the works costing more than Rs.5.00 Lakhs and all the bills amounting to more than Rs.1,.00 Lakh should invariably be counter singed by Superintending engineer</li> </ul>	Have administrative control over the Divisional officers     Coordination of execution and maintenance of works	For lapses in the work assigned	



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Executive Engineers	<ul> <li>Are Divisional officers</li> <li>Assist Superintending engineers</li> <li>Are nominated as the Engineers-in-Charge of Plan, non-plan and revenue works</li> <li>The structures, which are buried, will have to check measured by the Executive Engineer at least for 10% of their quantity.</li> <li>Fully responsible for quality and progress of all works</li> </ul>	Have to check measure at least 5% for all the works costing more than Rs.5.00 Lakhs.     Execution of Mechanical & Electrical Plan / Non Plan / Revenue works.	For lapses in the work assigned
Assistant Estate     Manager – Gr I	<ul> <li>Reports to the Superintending Engineer</li> <li>Manager – Gr I - Responsible for:</li> <li>Matters related to estate of the Port</li> <li>Eviction under Public Premises Eviction Act 1971</li> </ul>	Responsible to matters relating to the estate of the Port  Demand/ collection of the lease/ license rentals, convening the Land Allotment Committee meetings.  Preparation of the proposal for statutory authority approvals.  Conducting etender and auction of Land parcels as per prevailing Land Policy Guidelines.  Accounting of trees and immovable properties in the Port/Estate.  Periodical checking of boundary stones of the Port.	For lapses in the work assigned
Assistant Executive     Engineers / Assistant     Engineers	<ul> <li>Assistant Executive Engineers / Assistant Engineers works under the Executive Engineer</li> <li>Are fully responsible for the preparation of estimate, execution of work</li> <li>They measure the work, control the quality and progress of various Civil Engineering works</li> <li>All measurements of reinforcements, foundation measures etc., are checked and measured by them for 100% quantity.</li> </ul>	To prepare ISO related     Documents for the Department and maintaining the controls and records for ISO purpose	For lapses in the work assigned

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•	Departmental	<ul> <li>Responsible for all ISO related</li> </ul>	<ul> <li>To prepare ISO</li> <li>For lapses in the</li> </ul>
	Representative &	activities in the Department	related work assigned
	Document		Documents for
	Controller		the Department
			and
			maintaining the
			controls and
			records for ISO
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## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ACCOUNTABILITY			
ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILITY
Financial Adviser & Chief Accounts Officer	<ul> <li>Head of Finance Dept, has overall responsibility, control and supervision of all the functions/ activities of the Finance Dept and also the financial Administration of the Port</li> <li>Responsible for pre-post audit of claims, preparation of Budget estimate, revised estimate and presentation of annual accounts and financial advice to Port Authority Board</li> <li>Ensures the provision of adequate resources and trained personnel for Finance Dept.</li> <li>Is responsible for continual improvement of the system. Control of non-conformities, and ensuring implementation of required corrective and preventive actions and resolution of</li> <li>complaints/feedbacks received from customers</li> </ul>	Sanctioning of purchase proposals and work proposals within the delegated financial power. Providing adequate resources and trained personnel at respective work locations.	<ul> <li>For lapses in the Department and authorities assigned.</li> <li>Ensure smooth functioning of the Finance department</li> </ul>
Sr.Dy. Chief Accounts Officer (Sr.Dy. CAO)	<ul> <li>Is responsible for:</li> <li>Scrutinizing the proposals received from other depts.</li> <li>Obtaining required information from the concerned and forwarding for approval to FA &amp; CAO and then to Top Management</li> <li>Supporting FA &amp; CAO in his responsibilities and financial administration of the Port.</li> </ul>	<ul> <li>Authorised to Provide adequate resources and trained personnel at respective work locations.</li> <li>Taking over the duties of the of the FA &amp; CAO while he is on leave / away from station</li> </ul>	For lapses in the work assigned     Ensure smooth functioning of the department in absence of HOD
Dy. Chief Accounts Officer (Dy. CAO)	<ul> <li>Obtaining required information from the concerned and forwarding for approval to Sr.Dy.CAO, FA &amp; CAO &amp; and then to Top Management</li> <li>Supporting Sr. Dy.CAO and FA &amp; CAO in his responsibilities and financial administration of the Port</li> </ul>	Scrutinizing the proposals received from other depts.	For lapses in the work assigned
Sr. Accounts Officer (Establishment)	<ul> <li>Is responsible for:</li> <li>The functions / activities of the establishment and finance administration section.</li> <li>Assisted by the following officer:         AAO (Estt1,Estt2,Estt3,Estt4,CPR,)         Asst. Secretary (CPR)     </li> </ul>	Authorised for the activities of the establishment and finance administration section.	For lapses in the work assigned
Asst. Accounts officer (Establishment- 1& CPR)	Is responsible for:     Auditing & Scrutinizing the bills/files related to employees, salary, increments, pay fixation, travelling allowances. LTC, aid to school, education allowances of  Itained on electronic media. The user is responsible for allowances.	Auditing &     Scrutinizing the     bills/files related to     employees     (LTC/HTC, HBA,     MCA Computer   Actornizing the current release of	For lapses in the work assigned

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Asst Accounts	employee's children including reimbursement of tuition fee, over time allowance  maintains the records of above including OB Ledger.  Drawls of Pay & allowances of all NMPA regular employees being designated as Pay drawing officer and Budget proposals thereon. All establishment claims/advances/reimbursements of all NMPA regular employees except the Medical reimbursements claims.  Is responsible for	advance, Telephone &Newspaper bills reimbursements)  •Scrutinizing the	For lapses in
	<ul> <li>Scrutinizing the files/bills to employees' general provident fund, superannuation fund, Gratuity and pensioner's income tax, and maintains the records of the same including OB ledger.</li> <li>Opening, maintaining, annual auditing, investment of fund account and preparing the reports pertaining to all types funds</li> </ul>	files/bills to employees' general provident fund, superannuation fund, Gratuity and pensioner's income tax info.	the work assigned
Officer (Establishment- III)	<ul> <li>Is responsible for:</li> <li>Scrutinizing the files/bills related to employees outdoor / indoor medical treatment and passing for payment entitled and maintaining the record of the same including OB ledger.</li> <li>Preparation of periodical reports as required by the management. Scrutiny of bills/files related to employee's HBA, MCA, Festival Advance, computer advance and contingent bill of concerned dept except store imprest account from the concerned dept and maintaining the records of the same in the OB Ledger</li> </ul>	Preparation of periodical reports as required by the management.     Scrutiny of bills/files related to employee's benefits.     Preparing periodical reports as required by the management.	For lapses in the work assigned
Sr. Accounts Officer/ Accounts Officer Grade 1 (Cash)	<ul> <li>Is responsible for:</li> <li>Bank reconciliation, issue of receipts in the case of receipt vouchers, arranging payment in the case of payment vouchers, investments, scrutinize the files/proposals related to cash section, maintenance of OB and other ledger/register pertaining to cash section.</li> <li>All cash recoveries like LIC/CID/PL</li> </ul>		For lapses in the work assigned
Officer Grade 1 (Taxation & Books)	<ul> <li>Is responsible for supervision of:</li> <li>Timely remittance of all applicable taxes to the respective tax authorities.</li> <li>replying to IPA minutes</li> <li>Preparation of annual accounts.</li> </ul>	<ul> <li>Coordination with tax departments with regards to remittance of all taxes /refunds of taxes if any from</li> </ul>	For lapses in the work assigned

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	budget estimates/ performance budget, proposals, files of the section, OB and other ledger/register related to accounts section, receipts of the section, replies to all types of statutory audit enquires/notes/paras.  Is also responsible for repayment of loans, payment of interest /audit fee, reconciliation of accounts, periodical report and reply to quires connected to accounts of the Port.	tax departments Assessing the Port tax liability in assistance /liaison /consultation and advice from Port tax consultants.	
Asst.Accounts Officer (Books)	<ul> <li>Is responsible for:</li> <li>Preparation of annual accounts, budget estimates/ performance budget, proposals, files of the section, OB and other ledger/register related to accounts section, receipts of the section, replies to all types of statutory audit enquires/notes/paras.</li> <li>Is also responsible for repayment of loans, payment of interest /audit fee and reconciliation of accounts, periodical report and reply to quires connected to accounts of the Port.</li> </ul>	Preparation of annual accounts, budget estimates/performance budget, proposals, files of the section, OB and other ledger/register related to accounts	For lapses in the work assigned
Sr. Accounts Officer (Works)	<ul> <li>Is responsible for</li> <li>All the activities in the works &amp; stores section</li> <li>Scrutinizing the files/bills related to procurement revenue, Plan Non plan &amp; Stores , Capital works of different departments, attending the opening of tenders /quotation received according to the delegation of financial powers for above said works/procurement.</li> <li>Preparation of statement of completed works/work in progress and releasing EMD, SD vouchers and deducting the applicable tax from the contractual bills and issuing the certificates for the same</li> </ul>	Scrutinizing the files/bills related to revenue, Plan Non plan works of different departments	For lapses in the work assigned
Asst. Accounts Officer (works):	<ul> <li>periodically Is assisted by AAO</li> <li>Is responsible for</li> <li>Scrutinizing the files/bills related to revenue, capital works of different departments, attending the opening of tenders and quotation received from the contractors according to the delegation of financial powers for above said works,</li> <li>Preparation of statement of completed works/work in progress and releasing EMD, SD vouchers and deducting the applicable tax</li> </ul>	Scrutinizing the files/bills related to revenue, Plan Non plan works of different departments, attending the opening of tenders and quotation received from the contractors according to the	For lapses in the work assigned

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	from the contractual bills and issuing the certificates for the same periodically.	delegation of financial powers for above said works	Cox Innoces in
Sr. Accounts Officer (RCHW)	<ul> <li>Is responsible for:         <ul> <li>The finance functions/activities of RCHW wing, checking of levy and wage statement raised by registered cargo handling workers administrative wing, watching and monitoring the collection of Overall Monitoring &amp; Scrutinizing the proposals</li> </ul> </li> <li>Scrutinizing the files/bills related to RCHW worker's salary, HBA, MCA, Computer advance, Festival advance, LTC, Medical bills, Leave encashment etc. and maintaining the record Scrutinizing the contingent bill raised by the RCHW Wing and printing/stationary bill of the section training of RCHW workers, and maintaining accounts for the expenditure incurred in the RCHW</li> </ul>	Scrutinizing the files/bills related to revenue, Plan Non plan works of different departments, attending the opening of tenders and quotation received from the contractors according to the delegation of financial powers	For lapses in the work assigned
Asst. Accounts Officer (Estate/Stores)	Is responsible for     Scrutinizing the proposals related to Estate, receipts of moneys in respect of Estate rentals, generation of Invoices, security deposits, water supply charges, electrical supply charges, cable TV, JNC rentals, refund of deposits and maintenance of accounts / records connected to the said items	Scrutinizing the proposals related to Estate and stores	For lapses in the work assigned
Accounts Officer Grade1 (Revenue):	<ul> <li>Is responsible for:</li> <li>Scrutinizing all proposals related to revenue and The prompt accounting of all revenue receipts, refunds, and issue of bills for the various services rendered to the vessels called, cargo handling equipment/Flotilla hired and is assisted by AAO to share the responsibility.</li> <li>Reconciliation of party accounts/collection of revenue, invoices of services as per agreements</li> <li>Scrutinizing of files/bills related to procurement as per delegation of powers.</li> </ul>	The prompt accounting of all revenue receipts	For lapses in the work assigned
Asst. Accounts Officer (Revenue)	Is responsible for     prompt accounting of all revenue receipts and issuing of bills for the various services rendered to the vessels called, cargo-handling equipment/ Flotilla hired and refunds, fixation of Wharfage Is also responsible for: Disposal of	The prompt accounting of all revenue receipts and issuing of bills for the various services rendered to the vessels Scrutiny and	For lapses in the work assigned

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	references received from RAO, Principal Director Commercial Audit & Ex-officio Member Audit Board, Chennai either directly or through accounts section.  Scrutiny and disposal of files received seeking financial concurrence, all correspondences connected with traffic and revision of Tamp related matters are also dealt by him.  Works related to the maintenance of Cash book, Bank accounts both revenue and escrow, Deposit account of Stevedores, Steamer agents and C & F agents, penalty interest register, scrutiny of Import / Export application and settlement of accounts. Supervising work related to proposing journal vouchers, maintenance of subsidiary registers, maintenance of files and correspondences connected with fixation of ad-hoc /final wharfage with respect of jetty No.10 and Jetty No.11 and final wharfage fixation of KIOCL iron ore /pellets in respect of berth No.8 and coordinating the verification of vouchers, registers, bank accounts etc. With regard to the fixation of wharfage as said above.	disposal of files received seeking financial concurrence  Works related to the maintenance of Cash book, Bank accounts both revenue and escrow, Deposit account of Stevedores, Steamer agents and C & F agents,	
Sr. Dy. Director(EDP)	Sr. DD(EDP)is head of IT centre and is responsible for: The functions/activities in the IT Centre Software development and it's up gradation procurement of hardware and carrying out networking in the port. Implementation of the Integrated ERP & Non-ERP Solution Assessing the IT Requirements of the port and provide the solutions for the same.	The     functions/activities     in the IT Centre     Software     development and     it's up gradation	For lapses in the work assigned
Deputy Director (EDP)	<ul> <li>The same.</li> <li>DD (EDP) is responsible for:</li> <li>Responsible for maintenance of Port Operating systems and ERP</li> <li>Up keeping the hardware system through external agency and maintaining the records for the service rendered to the internal customers.</li> <li>Ensuring the training to IT centre employees so as to acquaint with latest developments in IT field. &amp; Up keeping the computer-training centre and keeping records connected with the maintenance contract, purchase of spare parts and stationery etc.</li> </ul>	Arranging training to the port employees as per the demand from the departments	For lapses in the work assigned

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Assistant Director (EDP)	<ul> <li>AD (EDP) is responsible for:</li> <li>Maintenance of ERP Systems</li> <li>Up keeping the hardware/Software system through external agency Ensuring the smooth Operation of the application software already implemented and overall server management Co-ordination with IT Related agencies</li> </ul>	Overall System     Administration of     ERP & backup     restoration activity     Publication of the     Tenders in the     NMPA Websites.	For lapses in the work assigned
Junior Director- 1 (EDP)	<ul> <li>Jr D1 (EDP) is responsible for</li> <li>Ensuring the smooth Operation of the application software already implemented.</li> <li>Ensuring the changes in the application software is made depending on the changes in rules, regulations, policies etc Delivering the service to the user for the software provided when in use or after the use as applicable with a work instruction to the user through software assistant programming assistant of IT centre.</li> </ul>	Co-ordination with software agencies Ensuring the continued performance of IT Systems & LAN	For lapses in the work assigned
Junior Director- 2 (EDP)	<ul> <li>JrD2 (EDP) is responsible for:</li> <li>Processing the data received from the port such as employees pay</li> <li>bills, employee's welfare measures and its tax calculations in consultation with the finance and concerned department</li> </ul>	•	For lapses in the work assigned
Departmental Representative & Document Controller	Responsible for all ISO related activities in the Department	To prepare ISO related     Documents for the Department and maintaining the controls and records for ISO purpose	For lapses in the work assigned

# TO A CORE PORTAL

#### **NEW MANGALORE PORT AUTHORITY**

## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILITY
Deputy     Conservator -     Head of     the     Department/     Process     Owner(HOD)	Control and supervision of all sections of the Marine Department with overriding authority.  Executing administrative control over the ministerial staff of the Department such as payment, promotion, leave, disciplinary issues etc.  Is the Port Facility Security Officer (PFSO)under ISPS code  Coordination with CISF.	Sanctioning of Estimates including Technical Sanction     Sanctioning of purchase proposals and work proposals within the Delegated financial power.     Providing adequate resources and trained personnel at respective work locations.	For lapses in the Department
Harbour     Master     Deputy     Headof the     department	<ul> <li>Safe entry, berthing/         Unbreathing, stay and departure of vessels to and fromthe Port.     </li> <li>Fire prevention, control and firefighting within the Port area</li> <li>Survey of the channel, waterfront and basin for monitoring of depths for safe navigation. Including vessel's entry /exit clearance's.</li> <li>Operation and maintenance of Navigational Aids such as Buoys, Leading Light etc.</li> <li>Port Control operations.</li> <li>Marine operations (All port craft operation)</li> <li>Is the Dy. PFSO under ISPS code</li> </ul>	Communicates themanagement policies to the immediate controlling officersof each section. Responsible for preparation of Planand Non-PlanBudgets, Submission of various reports to Ministry, IPA, Management Service Division etc. Execution of Plan / Non Plan / Revenue works	For lapses in the work assigned
Dock Master	<ul> <li>In-charge of Vessel Traffic System (VTS).</li> <li>In-charge of Marine Water Pollution Control</li> <li>Prevention and combating marine oil pollution in the Port waters.</li> <li>Monitoring Slop reception facility</li> <li>Ensuring proper maintenance</li> </ul>	<ul> <li>Nodal officer for Oil Spill Response asper the OSCP.</li> <li>Nodal Officer forDisaster Management Plan</li> <li>Responsible for PortReception Facilities.</li> <li>Ensuring visiting</li> </ul>	For lapses in the work assigned

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### **NEW MANGALORE PORT AUTHORITY**

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	of Pollution Control Equipment  Various correspondencesrelated to Marine Pollution.  Assist H.M & DC in operational &technical matters.  Ensuring implementation of ISPS code / PFSP	vessels are complying with Ballast Water Convention.  OSR equipments and manpower maintained as per NOS DCP and	
Senior Deputy Marine Engineer	<ul> <li>Overall responsible for operation and maintenance of all port crafts.</li> <li>Ensuring proper and timely preventive and break down maintenance of all Engines &amp; Machinery onboard crafts.</li> <li>Maintaining class status by timely carrying out periodical surveys related to Annual class and Load line surveys, Intermediate docking survey and special surveys of all port crafts.</li> <li>Ensuring the availability of minimum required number of tugs and additional tug at stipulated notice for shipping movements and achieving the required percentage utilization and availability of tugs.</li> </ul>	Preparation of estimates, purchase proposals and work proposals and Budgets of all crafts with assistance of respective Master/Engineer  Executing control over the administrative staff for smooth execution of works related to administrative matters such as payment, promotion, sanction of leave, disciplinary issues, clearing of the invoices within the stipulated period etc  Maintaining statutory documents of port crafts & correspondences with DGS, IRS, MMD, and Telecommunication Dept. for smooth operation of all port crafts.  Execution of Plan / Revenue works.	For lapses the wo assigned
• Pilot	<ul> <li>Is responsible for:</li> <li>Safe Navigation of vessels in, out and within the Port.</li> <li>Safe Navigation and pull-back of vessels at the SPM.</li> <li>Maintain watch at VTS as directed</li> </ul>	<ul> <li>Take over conduct of vessels on boarding.</li> <li>Direct tugs and other supporting craft to assist in maneuver as required.</li> </ul>	<ul> <li>For lapses the wo assigned</li> </ul>
	<ul> <li>Any other work assigned by the superiors</li> </ul>	M 30.003.★ 30.000 909.000 1	

## NEW MANGALORE PORT AUTHORITY TITLE: ROLES RESPONSIBILITIES AUTHORITIES

## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	<ul> <li>Overall in-charge of Marine Survey Sub-division</li> <li>Supervising all the works carried out in the Sub Division by the</li> <li>AMS and other field staff.</li> <li>All equipment held in this sub-division.</li> <li>Overall in-charge of Private Security Services.</li> <li>Overall in-charge of office work related to CISF unit, NMPA</li> </ul>	survey charts, putting up files related survey works, CISF Unit, Private Security Services, Yearly Budget estimate, Payment of Bills, Casual leave approver for survey staff.	the work assigned
Master Gr.I/Gr.II     (Master – In Charge - Tug)	<ul> <li>Maintenance of all deck machinery, superstructures and decks of all tugs.</li> <li>Assisting Sr. Dy. M.E in carrying out all paper works related to deck section repairs and carrying out timely surveys such as annual class, safety and MLC surveys, docking &amp; special surveys of all tugs.</li> <li>Timely planning &amp; executing Plan-Non Plan, Revenue works and budgets considering the statutory &amp; Regulatory requirements.</li> <li>Deck section of tugs and responsible for operation and navigation of tug and carrying out shipping movements as per pilot instructions.</li> <li>Procurement &amp; storage of spares and consumables for deck side machinery.</li> <li>Maintaining all deck side registers and documents.</li> <li>Ensuring management policies including instructions to the subordinates for continuous improvement in the department.</li> <li>Any other work assigned by the superiors.</li> </ul>	proposals to procure all LSA and FFA items for all tugs.  • Monitoring RFID attendance and timings to maintain punctuality of all M.E Division staff. Deputation of marine operating staff in place of staff on leave in port crafts  • Optimum utilization of existing operational man power in port crafts.  • Operation and maintenance of all deck machinery, superstructures, decks, fenders, Radio Communication equipment etc. of	For lapses in the work assigned

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## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

		immediate works through permanent imprest account and maintaining permanent imprest account records  Disposal of deck side waste/scrap	
Engineer Gr II     (Engineer In charge Tug)	<ul> <li>In - charge of Engine Room of tug and responsible for providing Main Engines and other machinery to carry out shipping movements.</li> <li>Maintaining all Engine room registers and documents</li> <li>Operation and maintenance of all machinery and equipment of Engine room.</li> <li>Assisting Sr.Dy.ME in carrying out timely surveys such as annual class, safety surveys, docking surveys &amp; special surveys of tugs</li> <li>Assisting Sr.Dy.M.E in carrying out all paper works related to repairs of all machinery and equipment of engine room and periodical surveys of tugs.</li> <li>Procurement &amp; storage of fuel oil bankers, lube oils, spares and consumables of all Engine room machinery in tugs</li> </ul>	breakdown maintenance of all machinery and equipment of Engine room  Putting up	For lapses in the work assigned
Engineer Gr.II     (Maintenance of pilot launches / mooring launches)	<ul> <li>Responsible for Maintenance of all machinery and equipment on board Pilot and Mooring Launches.</li> <li>Maintaining documents and Registers pertaining to maintenance of pilot and mooring launches.</li> <li>Assisting the Sr. Dy.M.E in</li> </ul>	Preventive and breakdown     Maintenance of all machinery and equipment on board Pilot and Mooring Launches     Putting up proposals of	For lapses in the work assigned



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	carrying out all paper works related to repairs & periodical surveys of Pilot and Mooring Launches  • Assisting Sr.Dy.ME in carrying out timely surveys such as annual class, safety surveys, docking surveys & special surveys of Pilot and Mooring Launches  • Procurement & storage of lube. oils, spares and consumables of Pilot and Mooring Launches.  • Any other work assigned by the superiors.	maintenance works, inspection of all outsourced works, monitoring their quality & progress and certification & payment of invoices after completion.  Submission of various periodical reports of Pilot and Mooring Launches to Management service  Disposal of waste oil, batteries and scrap of Launches	
Engineer Gr.II (ME office)	<ul> <li>Assisting Sr.Dy.M.E in all office works such as preparation of monthly performance reports, Administrative reports, budgets, audit replies etc.</li> <li>Putting up of proposals related to miscellaneous works in M.E. Division.</li> <li>Assisting the Sr.Dy.M.E in carrying out paper works related to timely surveys such as annual class, MLC and safety surveys of tugs.</li> <li>Any other work assigned by the superiors.</li> </ul>	prepayment and final adjustment of payment in ERP, towards procurement of fuel oil to all port and private tugs.	For lapses in the work assigned
Engineer Gr.II (Tender Cell)	<ul> <li>Processing tenders and disaster management plan</li> <li>Any other work assigned by the superiors.</li> </ul>		For lapses in the work assigned
Asst. Engineer (MW)	In-charge of VTS and Nav aids section     All works in connection with the periodic / breakdown maintenance of VTMS equipment.     Maintenance & procurement of	<ul> <li>Working condition of VTS equipments &amp; VHF Sets.</li> <li>Positioning &amp; Monitoring all the buoys in working condition.</li> </ul>	For lapses in the work assigned

## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

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	<ul> <li>walkie – talkie &amp; VHF sets.</li> <li>Rectifying the defects/damages to navigational aids.</li> <li>Maintenance of buoys, leading lights and toe line lights.</li> <li>Any other work assigned by the superiors.</li> </ul>	<ul> <li>Monitoring working conditions of all the leading &amp; toe line lights.</li> <li>Monitoring Slop reception facility</li> </ul>	
Asst. Foreman (Marine)      Fire cum Asst.	<ul> <li>Optimum utilization of manpower for operation and maintenance of port crafts</li> <li>Daily general inspection of the pilot launches &amp; mooring launches to identify damages.</li> <li>Responsible for maintaining documents and Registers pertaining to operation of pilot and mooring launches</li> <li>Inspection of mooring hooks, wharf fenders, wharfs ladders &amp; reporting about their defects when posted in the mooring section.</li> <li>Making proper communication using VHF / telephone with all concerned, as and when required.</li> <li>Supervising bunkering operation of port launches.</li> <li>Any other duties as assigned by the superiors.</li> </ul>	Checking the attendance and monitoring punctuality of operating staff daily. Dealing with staff shortage due to leave or absence  Ensuring that all staff are available at all times with proper uniform and PPE Updating staff leave particulars in ERP. Execution of daily general maintenance of launches.	For lapses in the work assigned      For lapses in
• Fire cum Asst. Safety Officer	<ul> <li>Is responsible for</li> <li>Ensure that the discipline is maintained by the fire crew in the port fire service.</li> <li>Ensure daily roll call, weekly parade / drill and mock drill appropriate intervals at various locations.</li> <li>Ensures of conduct of mock drill as per annual plan</li> <li>Ensures breathing apparatus, fire suit, spare extinguisher in the fire tender.</li> <li>Maintaining the strength of the fire stations and supervision of drills related to the fire services</li> <li>Sending the requisition for repairing the fire vehicles and equipment.</li> <li>Hot works as per SOP.</li> </ul>	officers, staff, vehicles and equipment required at the time of emergency and standby duties.  Overall command for the port fire service.	the work assigned
Assistant Fire Officer	<ul> <li>Shift in charge of port fire service.</li> <li>Deploying men and machine to the scene of fire / standby duty.</li> </ul>	Authorized to respond to emergencies     Attend	For lapses in the work assigned



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	- Checks & informing the	fire/Paraua/Special	<u> </u>
	<ul> <li>Checks &amp; informing the changeover of duties of his personnel and arranging for replacement in case personnel sick or absence etc. &amp; equipment in case of loss or damage.</li> <li>Ensure, update/ verify all PMS related works, log books and submit to the superior.</li> <li>Maintain discipline and obey superiors' orders. Carry out fire safety inspection in and around the port and submit report to the superior.</li> <li>Ensures housekeeping.</li> <li>Responding to the emergencies and Supervising General Parade &amp; Fire Drills, etc.</li> <li>Ensure proper implementation of subordinates duties &amp; responsibilities.</li> <li>Ensure the readiness of all the fire tenders/equipments, BA sets communication system, store room and its requirement at all time.</li> <li>Assist FcASO in day to day administrative and executive duties.</li> </ul>	fire/Rescue/Special service calls  • Supervise/ conduct First Aid, Fire Fighting training to the port employees and contractual workers.	
Sub-Officer	<ul> <li>Is responsible for:</li> <li>Report for duty in proper turnout.</li> <li>Supervise the roll call and inspecting the crew and after the roll call inform the roll call report to shift in charge.</li> <li>Supervise / conduct the squad drill / fire drill and update the record.</li> <li>Conduct monthly inspection of fire extinguishers in the port area, supervising the maintenance / testing of all firefighting equipment like BA set / fire suit / hose &amp; hose fittings / fire vehicle etc., and updating its records. Same shall be produced to the shift in charge for verification.</li> <li>He shall be responsible to carry out/ update all PMS related work and work allocated to them by their superiors.</li> <li>Supervising the house keeping Maintain discipline and obey</li> </ul>	As he is the in charge of pumping unit ensure discipline in the fire crew, patrolling the port area along with crew in fire tender and if any untoward incident observed shall bring to the notice of shift in charge.  Attend fire / rescue / special service call.  Conduct Fist Aid Fire Fighting training to the port employees and contractor workers	For lapses in the work assigned

# TOLORE PORTING

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	superiors' orders		
Leading     Fireman	<ul> <li>Is responsible for</li> <li>Attend roll call in proper turn out, fire &amp; rescue call conduct/ participate in squad drills, mock drills / ceremonial period.</li> <li>Attend control room duties such as maintaining log books, occurrence book, fire call receipt etc.,</li> <li>Monitor cleaning, maintenance of the equipment, vehicles surrounding area of the fire station.</li> <li>Update the equipment check lists; he shall be responsible to carry out all the works allotted them by their superiors.</li> <li>Maintain discipline and obey superiors' orders.</li> </ul>	Conduct roll call & report to sub officer if sub officer is not available must conduct the monthly fire extinguisher inspection in the port area and update the register.  Execute the order of superiors to the individual member of the crew.	For lapses in the work assigned
• Fireman	<ul> <li>Is responsible for</li> <li>Attend roll call in proper turn out, fire &amp; rescue call, participation in squad drills, mock drills / ceremonial period as per requirement.</li> <li>Fire stores on day today basis and of port area as per the instruction of superiors. Clean the fire station, vehicle and surrounding area.</li> <li>Fireman shall perform duties as instructed by the superiors, maintain discipline &amp; obey superiors' orders.</li> </ul>	Clean & check the suitability of fire extinguishers at vehicles.	For lapses in the work assigned
Fireman Driver	<ul> <li>Is responsible to</li> <li>Attend roll call in proper turn out, fire &amp; rescue call, participation in squad drills, mock drills / ceremonial parade etc.</li> <li>Carry out the preparatory checks of the fire vehicles and update the check list.</li> <li>Ensure the availability water / foam in the fire tender.</li> <li>Maintenance of fire tender in clean &amp; tidy condition regularly</li> <li>Maintain log books.</li> <li>Maintain discipline and obey superiors' orders.</li> </ul>	Carry out preparatory checks and trial starting of fire tender.	For lapses in the work assigned
Assistant     Secretary	Is responsible for:     Executing control over the ministerial staff for smooth execution of works related to	Inspection / supervision and guidance to subordinate staff.	For lapses in the work assigned

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	administrative matters	•	
	<ul> <li>Ensure the vessel related information to finance within the prescribed time.</li> <li>Scrutinizes all vessel certificates.</li> </ul>	<ul> <li>Maintaining &amp; Updating official rules /regulations/guideli nes.</li> </ul>	
Office     Superintendent     / Asst.     Superintendent     (OS/AS)	<ul> <li>Is responsible for:         <ul> <li>All administrative work such as employees pay bill, various bills, attendance, leave particulars, initiation for filling of vacant post either by promotion / direct recruitment, arranging for trade test, preparation of seniority list of non-ministerial staff, preparing periodical reports, arranging for disciplinary proceedings if any, as per the NMPA regulations and ministry's guidelines in their respective sections and any other correspondence required by the superiors.</li> </ul> </li> <li>OS/AS are to execute the works through dealing assistant, AS is responsible to verify the administrative work done by the dealing assistant as per rules and regulations. OS/AS is also responsible for timely submission / receipt of reports and to provide guidance to dealing assistant wherever required.</li> </ul>	<ul> <li>Timely action for forwarding all kind of pay bills</li> <li>Timely initiation for filling of vacant posts, recruitments, promotions, trade tests, trainings etc.</li> <li>Disposal of obsolete/non-moving items/released materials received from user departments.</li> <li>Disposal of outlived T &amp; P Articles / Unserviceable Articles received from user departments.</li> </ul>	For lapses in the work assigned
Dealing     Assistant	<ul> <li>The dealing assistants are clerk, junior assistant, senior assistant, steno, and typist etc., Dealing assistant responsible for:</li> <li>Timely disposition of references received by them and as ordered by OS/AS/Superiors and maintaining records of the same with pointing deficiencies if any in the correspondence dealt by them in accordance with the rules/ regulations/ guidelines</li> </ul>	Up keeping of official rules / regulations / guidelines.	For lapses in the work assigned
• Dispatcher	<ul> <li>Responsible for Receipt of tappals and forward to controlling officer duly stamping with date of receipt, maintaining general receipt register.</li> <li>Distribution of tappals to concerned dealing assistant / concerned sections after initialization of controlling officer / OS / AS applicable within 24 hours.</li> <li>Maintaining stamps and their</li> </ul>	Up keeping of dispatch register     Distributing of tappals to all concerned in time	For lapses in the work assigned

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	records.		
Departmental     Representative     & Document     Controller (DR & DOC)	Responsible for all ISO related activities in the Department	To prepare ISO related Documents for the Department and maintaining the controls and records for ISO purpose	<ul> <li>For lapses in the work assigned</li> </ul>



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILITY
	Process Owne		r
Chief Mechanical Engineer	Overall responsible for control and supervision of all functions/ activities of Mechanical Engineering Department. Implementation of IMS in Dept. Ensure Continual improvement, control of non-conformities, taking corrective and preventive actions & Resolving any complaints /	Sanctioning of Estimates including Technical Sanction Sanctioning of purchase proposals and work proposals within the delegated financial power. Providing adequate	For lapses in the Department
	feedbacks received from customers	resources and trained personnel at respective work locations.	
Section Head-Es	100		r
Dy Chief Mechanical Engineer	Overall Responsible for the functions / activities in the following Divisions and sub-divisions: Central Store Oil Terminal Fire Fighting & Slop Reception Facilities Mobile Crane and Mobile Harbor Cranes, Electrical Sub-stations & Equipments. Weigh Bridges Auto Garage	Communicates the management policies to the immediate controlling officers of each section. Responsible for preparation of Plan and Non-Plan Budgets, Submission of various reports to Ministry, IPA, FA & CAO, CE (C), & Management Service Division etc. Execution of Mechanical & Electrical Plan / Non Plan / Revenue works	For lapses in the work assigned
Section Head- N	Mechanical	I	
Superintendin g Engineer (Mech)	Overall Responsible for the functions / activities in the following Divisions and Sub-Divisions: Oil Terminal Fire Fighting Mobile Crane & Weigh Bridge Sub-Division. Auto Garage Responsible for preparation of Plan and Non-Plan Budgets, Submission of various reports to Ministry, IPA, FA&	Have to check measure at least 5% for all the works costing more than Rs.5.00 Lakhs. Execution of Mechanical & Plan / Non Plan / Revenue works.	For lapses in the work assigned



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	Disposal of outlived T & P Articles / Unserviceable Articles received from		
	from user departments.		
	items/released materials received	departments	
	Disposal of obsolete/non-moving	from user	
	He also ensures prompt payment including Release of EMD to supplier.	Articles received	
	from user departments.	& P Articles / Unserviceable	
	the purchase requisition received	Disposal of outlived T	
	suppliers to user departments as per	departments.	
	Prompt supply of materials from	from user	
	Management system in the stores.	materials received	
Manager	Implementations of Quality	items/released	
Materials	and activities in the Central Stores.	obsolete/non-moving	assigned
Deputy	Overall Responsible for the functions	Disposal of	For lapses in the work
Section Head-P	urchase & Stores		Ť
	Revenue works		
	Electrical Plan / Non Plan /		
	Execution of Mechanical &		
	Division etc.		
	CAO, CE (C), & Management Service		
	various reports to Ministry, IPA, FA &		
	and Non-Plan Budgets, Submission of		
	Responsible for preparation of Plan		
	Establishment		
	Equipments.		
	Electrical Sub-Stations and	works.	
	33 KV MUSS(Wharf).	Non Plan / Revenue	
	Electrical Sub-Division V	Electrical Plan /	
	Electrical Sub-Division IV	Mechanical &	
	Electrical Sub-Division III	Execution of	
	Electrical Sub-Division II	Rs.5.00 Lakhs.	
(2.00)	Electrical Sub-Division I	costing more than	
(Elec)	and Sub-Divisions:	for all the works	433,61,64
g Engineer	/ activities in the following Divisions	measure at least 5%	assigned
Superintendin	Overall Responsible for the functions	Have to check	For lapses in the work
Section Head_ E	ilectrical		
	Plan / Non Plan / Revenue work		
	Execution of Mechanical & Electrical		
	Division etc.		



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

Controller		for the Department and maintaining the controls and records for ISO purpose	
Executive Engineers	Overall Responsible for following in the respective Divisions and Sub divisions. Implementation of Quality Management system. Timely planning & Executing Plan- Non Plan, Revenue works considering the statutory & Regulatory requirements. Fully responsible for quality and progress of all works Preparation of Plan and Non-Plan budgets, Ensuring management policies including suggestions to the subordinates for smooth functioning /continual improvement in the department.	Scrutinize tender documents, placement of orders, Have to check measure at least 10% of their quantity for all the works. Inspection of all works and certifying after completion. Payment of bills for the Outsourced work Submission of various periodical reports to Ministry, IPA, FA& CAO, CE(C), Management service office etc.	For lapses in the work assigned
Assistant Executive Engineer / Assistant Engineer (When Posted as a Controlling Officer of the Sub Division)	Responsible for The functions / activities in the Sub Division. Complying withthe statutory requirements. Upkeep of Equipments through Periodical planned maintenance Complying the customer complaints/requests. Providing the required services to the user departments. All the Assets mentioned in the T & P ledger - Submitting periodical report to the superiors	Have to check measure 100% of their quantity for all the works. Supervision of all works. Verification of Estimates, Measurements and bills. They measure the work, control the quality and progress of works Control and Supervision of the Sub Divisional Staff	For lapses in the work assigned
Assistant Engineer(Whe n Working under the Sub Divisional(Con trolling) Officer	Responsible for Monitoring the operational & maintenance work. Directly supervises the work and records the 100% Measurements, bill for the outsourced work	Arranging fuel, spare parts, consumables, materials etc. Preparing estimates for the required work in the sub-Division	For lapses in the work
Technical Assistant /	Report directly to the Sub-divisional Officer	Take all measurements and	For lapses in the work assigned



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

Junior Engineer Grade I/ Junior Engineer(Whe n Working under the Sub Divisional (Controlling) Officer	Are the technical personnel who directly supervise the work Mark the alignments of assigned work and get it approved by the competent authorities Assisting the AEE/AE of the sub Division and Technical Sections of Division/ office.	enter them in the Measurement Book The quality of the work is directly controlled by the Technical Assistants / Junior Engineer The Technical Assistants / Junior Engineers prepare design / drawing / estimates	
Assistant Executive Engineer / Assistant Engineer (In Technical section of CME/Dy.CME)	Responsible for following as per the instruction of superiors: with Contractors/ Consultants/ Inspection Agencies etc. Put up of Technical Papers, references, letters etc. received in the Technical Section. Consolidation of Plan & Non-Plan budget/report, various periodical reports. Submission of various Periodical Reports to TM/IPA/Ministry /Secretary/Vigilance Department etc.	Preparation of tender document/Quotation s, Floating of tenders, evaluation of offers, obtaining administrative approval, drafting oforders pertaining to the various works initiated by the CME's / Dy. CME's Technical Section, Correspondence	For lapses in the work assigned
Assistant Executive Engineer / Assistant Engineer (In Technical Section under Executive Engineers)	Responsible for following in respective Divisions asper the instruction of superiors: Correspondence with Contractors/ Consultants/Inspection Agencies.\ Put up of Technical Papers, references, letters etc. Submission of various Periodical Reports to CME in respect of reports to be submitted to TM/ IPA/ Ministry/ Secretary/ Vigilance Department etc. for necessary action	Preparation of tender document/Quotation s, floating of tenders, evaluation of offers, obtaining administrative approval, drafting of orders pertaining to the various works initiated by the Sub Division/Superiors. Preparation of Plan & Non-Plan budget, various periodical reports.	For lapses in the work assigned
Assistant Materials Manager Gr. I	Responsible for Timely purchase of consumables which is required for various departments through the use of BOF (Bought-out finished) theory and stock position.	to take action on non-conforming product (rejected material) received from supplier - Vendor Evaluation.	For lapses in the work assigned



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Assistant		to take action on	For lapses in the work
Executive		non- conforming	assigned
Engineer(M/E)	Responsible for	product (rejected	
/Assistant	Timely purchase of consumables	material) received	
Engineer(M/E)	which is required for various	from supplier -	
when posted	departments through the use of	Vendor Evaluation-	
in Central	BOF (Bought-out finished) theory		
Stores	and stock position.		
Assistant	Overall responsible for Store Depot	inspection for	For lapses in the work
Materials	Storing the material received from	physical damage if	assigned
Manager Gr. II	supplier with proper identification at	any and certifying	, , , , , , , , , , , , , , , , , , ,
	identified place duly carrying out	from user	
	He appraises status of received	department as	
	product to the concerned purchase	applicable for its	
	officer. Compliance of audit / stock	acceptance. Issue the material to	
	And the state of t	hiteman an entratification of commercial	
	verification report concerning to	the user department.	
	depot.	Disposal of	
	To collect the consignment supplied	obsolete/non-moving	
	by supplier from applicable location.	items/released	
	Custodian of the materials as per	materials received	
	stock Ledger. Custodian of items to	from user	
	be disposed of.	departments.	
	- 123	Disposal of outlived T	
		& P Articles /	
		Unserviceable	
		Articles received	
		from user	
		departments.	
Office	Responsible for	OS/AS is also	For lapses in the work
Superintenden	All administrative work such as	responsible for	assigned
t/ Assistant	employees pay bill, various bills,	timely	assigned
Delicito Chernolina Andronomico		200	
Superintenden	attendance, leave particulars,	submission/receipt of	
t(OS/AS):	initiation for filling of vacant post	reports.	
	either by promotion/direct		
	recruitment, arranging for trade test,		
	preparation of seniority list of non-		
	ministerial staff, preparing periodical		
	reports, arranging for disciplinary		
	proceedings if any, carried as per the		
	NMPA regulation and ministry's		
	guidelines in their respective sections		
	and any other correspondence		
	required by the superiors.		
	OS/AS are executes the works		
	through dealing assistant. AS is		
	responsible to verify the		
	administrative work done by the		



## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

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	dealing assistant as per rules and		
	regulations. OS/AS also guides to		
	dealing assistant wherever required		To the Process of Control of the Con
Dealing	The designation of the dealing		For lapses in the work
Assistant	assistant are clerk, junior assistant,		assigned
	senior assistant, steno, typist etc.		
	Dealing assistant responsible for		
	timely disposition of references		
	received by them and as ordered by		
	OS/AS/Superiors and maintaining		
	records of the same with pointing		
	deficiencies if any in the		
	correspondence dealt by them in		
	accordance with the rules/		
	regulations/ guidelines.		
Dispatcher	Responsible for	Distribution of	For lapses in the work
	Receipt of tappals and forward to	tappals to the	assigned
	controlling officer duly stamping with	concerned dealing	
	date of receipt, maintaining general	assistant /concerned	
	receipt register.	section after	
	Maintaining stamps and their	initialization of	
	records.	controlling officer /	
		OS / AS, as applicable	
		within 24 hours.	
Senior Store	Responsible for	Ensures stores	For lapses in the work
Keeper	Maintaining stock of the depot	indents are properly	assigned
Gr.I/II/III	materials and if any discrepancy	filled with all relevant	
	found he/she brings to the notice of	data by the indenting	
	thesuperiors accordingly action is	department.	
	initiated such as police complaint,	Prompt Compliance	
	informing to DC (CISF).	of Audit / Stores	
	Maintaining all records	verification	
	corresponding to the depot and	reports/objections	
	timely submitting the reports to	, , , , , , , , , , , , , , , , , , , ,	
	superiors.		
	Ensures issue of materials to the		
	concerned department as per the		
	instruction of superiors.		
	Updating all relevant records after		
	issue of Materials.		
	Custodian of Materials as per Stock		
	ledger		
C!C!	Custodian of items to be disposed of	Dartia a afterior	Facilities to the same of
Senior Store	Responsible for	Posting of Indents in	For lapses in the work
Issuer	Receipt, Stocking, Coding Issuing and	Stock Ledger and	assigned
	Segregation of materials.	Computer whenever	
	Assisting Physical verification while	required to do so as	



### TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

auditing by the Finance and External Auditors.

Preparation of GRS allotting the Code Nos. to the materials received in stock.

receipt and issue of goods in the Stores Depot, whenever required to do so.

Informing to the Indenting Depts over phone that their materials are received in stores.

Posting of Indents in Stock Ledger and Computer whenever required to do so as directed by Official superiors.

Any other works assigned by the superiors Officers.

directed by Official superiors.
Raising the requirement for fast moving items when it reaches minimum stock level and to submit for procurement

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### **NEW MANGALORE PORT AUTHORITY**

## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

## SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILI TY
СМО	<ul> <li>Head of the Medical Department</li> <li>Responsible for the following:</li> <li>Administration of the Medical Department</li> <li>Appointing authority for class III and class IV employees of the Medical department</li> <li>Forwarding of Budget Estimates (BE) &amp; Revised Estimates (RE) proposals of Medical Department every year for approval of the competent Authority.</li> <li>Final authority to approve to refer the eligible patient to any empanelled / referral hospitals / Diagnostic centres for further evaluation and treatment.</li> <li>Maintenance of Birth &amp; Death Registration at Port Authority Hospital. Implementation of National &amp; State Health Programmes at Port Authority Hospital.</li> <li>Monitor the services of all sections of the Hospital Supervises the Implementation of Quality Management System (QMS) &amp; Environmental Management System (EMS).</li> </ul>	Sanctioning of purchase proposals and work proposals within the delegated financial power.     Providing adequate resources and trained personnel at respective work locations.     Authorised to Provide adequate resources and trained personnel at respective work locations.	For lapses in the Department
Dy. CMO	Department Responsible for:  Assisting the works of Chief Medical Officer in Administration of Medical Department Implementation of ERP modules in Medical Department Monitor & control of Paramedical workers both Regular and Contract Monitor & control of Medical Officers on Contract Monitor & control of the services of Part time visiting Consultant Specialists In charge of the administration of the office of the office Superintendent Monitor the implementation of OLIC Monitor and Control of National & State Health Programmes at Port Authority Hospital Maintenance of Birth & Death Registration at Port Authority Hospital Correspondences related to approved Referral Hospitals of NMPA Correspondences related to Medical Departments of other Major Port Authoritys Correspondences related to	Monitor and Control of all works entrusted by CMO.	For lapses in the work assigned

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## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	ANACICNAC of Hospital Madical	I	
	<ul> <li>AMC/CMC of Hospital Medical Equipments.</li> <li>Submission of half-yearly Survey Reporting of unused / obsolete / unserviceable T &amp; P items of Hospital.</li> <li>Correspondences related to implementation of Indoor &amp; outdoor Medical Scheme to the Retirees of NMPA residing at other Port Cities and Retirees of other Major Ports residing at Mangalore city (Port city)</li> <li>Monitoring and controlling various hospital related registers, documents, files and formats and getting periodical reports/ statistics from various sections.</li> <li>Handling the duties of CMO in addition to his own duties, in the absence of CMO.</li> </ul>		
SMO/MO	<ul> <li>Responsible for:</li> <li>Arranging for necessary discharge/referral service to required patients to recognized Specialty Hospitals through CMO.</li> <li>Implementation of QMS (ISO 9001:2015) &amp;EMS (ISO 14001:2015).</li> <li>Work of Liaison officer for implementation of MOU between Ministry of Shipping and Department of AIDS for prevention of HIV/STI.</li> <li>Nodal Officer of Medical Department for Implementation of "Swatcha Bharath".</li> <li>Monitor &amp; control of the Clinical Laboratory Management.</li> <li>Monitor &amp; control of the Registration unit &amp; OPD management.</li> <li>Monitor &amp; control of the First Aid centres of Wharf.</li> <li>Monitor &amp; control of the Physiotherapy Unit.</li> <li>Organizing &amp; implementing Health Camps &amp; Health awareness programmes.</li> <li>Monitor &amp; control of the Biomedical waste disposal.</li> <li>Monitor &amp; control of the Main Medical Store &amp; Pharmacy.</li> <li>Work of Public Information Officer (PIO) for implementation of RTI Act.2005.</li> <li>Monitor &amp; control of the Tools &amp; Plants (T&amp;P)</li> <li>Monitor &amp; control of the Casualty Management.</li> <li>Monitor &amp; control of the Casualty Management.</li> <li>Monitor &amp; control of the Operation Theatre Management (OT)</li> <li>Monitor &amp; control of the functions of the</li> </ul>	Providing outpatient treatment & inpatient treatment to all the patients registered in the registration counter of NMPA Hospital. Conducting Annual periodical &preemployment Medical examination of RCHW workers / CISF / Canteen workers / Stevedores/Tug staffs/ Fire service staffs.	For lapses in the work assigned

## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	V.D.	Ι	Ι
	<ul> <li>X-Ray Unit.</li> <li>Monitor &amp; control of the Hospital Linen.</li> <li>Supervising each section of the Hospital on rotation basis.</li> </ul>		
Assistant Matron	<ul> <li>Responsible for:</li> <li>In-charge of Nursing staff, Dressers, Hospital Attendants and Sanitary workers including all Para-Medical staff on contract basis. Responsible for:</li> <li>Overall in-charge of all sections of three Floors of the Hospital</li> <li>Monitor &amp; control of the sanitation &amp; cleaning work of the Hospital</li> <li>Work related to Preparation &amp; submission of Monthly census report of all Hospital services.</li> <li>Work related to Preparation &amp; submission of consumption report of Water, Electricity &amp; Paper.</li> <li>Monitor &amp; Maintain Register on cleaning of Water Tanks of Hospital.</li> <li>Work related to arrangement of National and State Health Schemes implementation at Port Hospital in coordination of State Health Authorities.</li> <li>Work related to arrangement of Health Awareness programs at Port Hospital.</li> <li>Monitor &amp; control of the proper disposal of Bio –Medical wastes in the prescribed method</li> <li>Work related to maintenance of records/registers pertaining to birth and death Registration and submission of monthly/annual reports to concerned authorities through CMO.</li> </ul>	Work related to arrangement of National and State Health Schemes implementation at Port Hospital in coordination of State Health Authorities. Work related to periodical Inspection /Maintenance / countersigning of various records, registers, documents, files, formats and submissions of weekly/monthly reports to Dy.CMO /CMO through concerned MO's and maintenance of required statistics of related sections.	For lapses in the work assigned
Senior Nurse / Nurse	<ul> <li>Responsible for:</li> <li>In charge of the Registration, Casualty, OPD Consultations of Doctors, X-Ray Unit, Ambulance, Physiotherapy, specialist Consultations including Eye, Dental, ENT, Homeopathy &amp; Ayurveda, USG / Echocardiogram / Doppler Scan, CMO/Dy.CMO Rooms, private wards, special wards, operation theatre, post-operative ward &amp; hospital linen.</li> <li>Provide Nursing care to the patients of PTH.</li> <li>Monitoring of Housekeeping of the Hospital.</li> <li>Stock indenting on every Tuesday of the week.</li> <li>Maintaining of T&amp;P Registers of concerned sections.</li> <li>Maintain and Entry of Stocks in the ERP Module &amp; HMS Module of the Hospital.</li> <li>Segregation of returned and waste Medicines from the Box in front of the Pharmacy for proper disposal through</li> </ul>	Checking and signing of Registers related to all sections under in charge. Preparation & Submission of weekly & Monthly census.	For lapses in the work assigned

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Bio Medical Waste Management of Hospital once in a month i.e. last day of every month.  Supervising & Renewal of AMC Services of Hospital Equipments.  Monitoring of the movements of the Contract Ambulance. Preparation & Submission of weekly & Monthly census.  Maintain the Linen Movement Register. Maintaining Epidemic Disease Register and Informing to state Health Authorities in case of any epidemic outbreak.  Maintain Operation Theatre in Sterile condition by proper sterilization and confirmation through Bacterial Culture			
& sensitivity test once in three months.     Naintain the Linen Stock Register of the Hospital & to issue the required Linen Items to various sections of Hospital Whenever required.  Head Overall in charge of the Pharmacy section of the Hospital Responsible for:	Hospital once in a month i.e. last day of every month.  Supervising & Renewal of AMC Services of Hospital Equipments.  Monitoring of the movements of the Contract Ambulance.  Preparation & Submission of weekly & Monthly census.  Maintain the Linen Movement Register.  Maintaining Epidemic Disease Register and Informing to state Health Authorities in case of any epidemic outbreak.  Maintain Operation Theatre in Sterile condition by proper sterilization and confirmation through Bacterial Culture & sensitivity test once in three months.  Maintain the Linen Stock Register of the Hospital & to issue the required Linen Items to various sections of Hospital Responsible for:  Complete the Tender process of Annual procurement of Drugs and Consumables to NMPA Hospital within the time scheduled as per Drug Procurement policy of NMPA.  Raising supply Order to the vendors as per requirement so that the stocks in the Main Medical stores should be maintained for a period of minimum three months.  On receipt of the list of near expiring medicines within a month period from the Pharmacy and other user sections, action should be taken to return the medicines to the respective suppliers for replacement or making credit bills and maintain records of the same in full shape.  Responsible to submit quarterly report on the stock value of such return of medicines including details of credit note towards the same to CMO.  Processing for Procurement of Hospital Equipment's /other requirements of Medical Department through Central Stores.  All correspondences related to  AMC/CMC of Hospital equipment's and making bills for payment through Finance Department.  Maintain all QMS/EMS related  Registers/Records related to the	verified bills of the suppliers from the main Medical stores, prepare the bills in ERP and the same should be forwarded to Finance Department for payment within the benchmark period specified as per IMS Policy.  • Maintain the stock of life saving essential medicines 100% at all times as per the IMS	the work



## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	<ul> <li>Department / NMPA</li> <li>Correspondences related to the Audit observations etc.</li> <li>Submission of Main Medical Store Stock report once in a month, both system and physical stock to CMO</li> <li>Overall supervision and monitoring of the functions of Pharmacy &amp; Main Medical Store.</li> <li>Any other works entrusted by the SMO i/c / Dy.CMO / CMO.</li> </ul>		
Senior Pharmacist	Responsible for: In charge of Main Medical Store/Pharmacy Responsible for Receiving medicines and other consumables from the suppliers as per purchase order & physical verification of all received goods in the presence of Medical Officer in-charge of Main store and certify the bills and forward the same to Head Pharmacist for payment etc. Arrangements of all received goods in the respective racks / cupboards and stock in the required optimum temperature etc. & ensure to maintain the required room temperature. Issue indent to Pharmacy on every Monday and entry into the ERP System immediately. Issue indent to all other user sections of the Hospital on every Tuesday and entry into the ERP System immediately. Monthly monitoring the stock of main medical store and give feedback to Head Pharmacist for necessary action to place purchase orders as per requirements. Raising bill for the in-patient paying patients after discharge, receive the collected cash from the ward Nurse and handover the collected cash to the Finance department, and maintain the accounts etc. Submit the list of near expiring medicines within a month period to the Head Pharmacist to return the medicines to the respective suppliers for replacement or making credit bills Whenever there is shortage of Pharmacist due to weekly off/ leave in the Pharmacy, the Head Pharmacist will look after the duties of the Pharmacist in Pharmacy counter. Any other works entrusted by the Head	Preparing ERP bills of empanelled Medical shops after verifications by following all required procedures / Formalities etc. and the same to be forwarded to Finance Department for payment within the benchmark period specified as per IMS Policy.	For lapses in the work assigned
Pharmacist	Pharmacist / SMO i/c /Dy.CMO / CMO. In charge of Pharmacy Responsible for:  Dispensing of Medicine and entering in to ERP system immediately on daily	Collecting the cash from various sections of Hospital / patients for	For lapses in the work assigned

- basis
- Preparing email Indent for non available Medicines at NMPA Pharmacy to the empanelled Medica I shop twice i.e. 11am & 12.30 pm in the Morning and Twice i.e. 5pm & 6.30pm in the evening on daily basis and issue one copy to the Dispensing Pharmacist for verification etc.
- Immediately on receipt of the Medicines from the empanelled Medical shops, the Pharmacist should verify the medicines along with the bills as per the list of indent statement and note down the supplied quantity, expiry date, MRP Rate as per the strips / Bottles / Tubes / Injections etc., in the copy of the intended statement itself and keep the supplied medicines ready in orderly manner for easy dispensing to the patients.
- Setting up of the Medical Shop prescription along with the bill and forward to the senior pharmacist for further verification and payment of bills.
- All Medicines supplied by the empanelled Medical shops should be accounted in a separate excel file in the system.
- To ensure full supply of medicines without delay as per indent, on receipt of verification report, the duty Pharmacist should take daily follow up action by sending reminder email for the pending Medicines not supplied by the empanelled medical shops.

  All unclaimed Medicines supplied by
- the empanel medical shops should be returned to the medical shops after one-month period in case of Serving employees and after two months' period in case of Retirees and make credit bill and handover to Senior pharmacist for deduction in future bills.
   All correspondences related to the
- English Medium School Patients and prepare demand notice for collection of Dues once in a month.
   Prepare online weekly indent and
- forward the same on every Monday morning to main medical store to supply medicines & all supplied medicines should be arranged in to the respective racks neatly.
   Preparing a list of slow moving / non-
- moving / near expiry medicines and circulate to all doctors for information once in 30 days.
   Submit the list of near expiring
- medicines within a month period to the

- private Paying
  Patients, maintains
  the account, and
  arranges to pay to
  Finance
  Department once
  in a week i.e. on
  every Monday.
- Dispensing of Medicine and entering in to ERP system immediately on daily basis whenever there are more waiting patients or in times of need.

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## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

Pharmacy Assistant	Main Medical store Pharmacist to return the medicines to the respective suppliers for replacement or making credit bills.  Proper arrangement of Medicines by labelling in the racks of the cupboard for easy identification.  Periodical verification of Physical stock of Medicines with System Stock of Medicines and submission of monthly stock report to CMO  Any other works entrusted by the Head Pharmacist / SMO i/c / Dy.CMO / CMO. Responsible for:  On receipt of the Medicines from the empanelled Medical Shops and to arrange the same in order for dispense to the patients and maintain a separate Register towards receipt of medicines by the patients.  Maintain the Pharmacy neat & clean.  Any other works in the Pharmacy.  Any other works entrusted by the Dy.CMO / CMO.	Collecting Medicines from the Main Medical stores as per indent and hand over to the Pharmacist and assist for proper placement in the respective racks. Setting of the Medical shops bills along with Prescription for quick verification of Medicines received from the empanelled medical shops.	For lapses in the work assigned
Senior Laboratory Technician/ Laboratory Technicians	In charge of Computerized Clinica I Laboratory of the Hospital Responsible for: Provides information for patient diagnosis and treatment by performing laboratory tests in toxicology, Biochemistry, haematology, immunology, and microbiology. Collection of samples by drawing Blood from intravenous route from the patients for testing. Organizes work by matching computer orders with specimen labelling; sorting specimens; checking labelling; logging specimens; arranging reports for delivery; keeping work surfaces clean and orderly. Identifies and communicates abnormal clinical laboratory reports( patient condition) by alerting supervisory personnel, the pathologist, the patient physician, or nurse; reporting mandated information to the public health department or other designated officials. Maintains patient confidence by keeping laboratory information confidential. Documentation Skills, Analysing	Maintains quality results by running standards and controls, verifying equipment function through routine equipment maintenance and advanced trouble shooting; calibrating equipment utilizing approved testing procedures; monitoring quality control measures and protocols.      Estimation/preparation of list of Laboratory Reagents for annual procurement Chemicals/ Instruments on annual/need basis.      Performing the Calibration of Lab Equipment and its	For lapses in the work assigned

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Radiographer (On Contract)	Information. Chemistry Techniques, Informing Others, FDA Health Regulations, Creating a Safe, Effective Environment, Infection Control, Training Management, Lab Environment, Clinical Lab Testing, Thoroughness  Enhances laboratory services and hospital reputation.  Contributes to a safe and secure environment for patients, visitors, physicians and co-workers by following established standards and procedures; complying with legal regulations.  Provide guidelines regarding Lab Investigations and related Day-to-day operations/procedures to the Lab Technicians  Supervise storage, Stock, expiry date check, segregation and arrange for replacement/disposal of lab chemicals  Supervise maintenance of registers, documents, files, and formats.  Supervising the service and AMC of the Equipment.  Submitting periodical statements/statistics to CMO/DY.CMO Responsible for:  Preparing the patient, ensuring safety of self and the patients, taking x-ray and developing the x-rays and issue the x-ray film to the medical officer/consultants through patients/ attendant.  Submission of X-Rays to the visiting Radiologist for report (Obtaining the reports of the x-rays from the help of visiting Radiologist.)  Maintain stock, storage, observe quality of chemicals periodically.  Works related to segregating the unusable chemicals and more than 5 years old X-ray films for disposal.  Maintain register and submit periodical statements/ statistics to CMO/DY.C.M.O.  Supervising the service and AMC of the Equipment.	related activity on daily and periodical basis for maintaining utmost accuracy in investigation reports  • Estimating and submitting the required quantity of X-ray films and Chemicals annually and as and when required for procurement.	For lapses in the work assigned.
First Aid Superintendent	<ul> <li>Responsible for:</li> <li>Provide First Aid Treatment to all the injured /Emergency patients at FAC</li> <li>Supervising wharf First Aid Centres, Preparing duty roster / leave arrangement of LFA and FA.</li> <li>Maintaining various files documents and formats related to FAC.</li> <li>Segregating near expiry Drugs/Surgical items and arrange for replacement.</li> <li>Replenish First Aid Boxes installed in various locations of NMPA with drugs every month/as per need.</li> </ul>	<ul> <li>Indenting, storing, stock maintaining and distributing medical and surgical items at wharf first aid centres.</li> <li>Monthly report of store stock, both physical &amp; system stock.</li> </ul>	For lapses in the work assigned.

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	<ul> <li>Informing higher authorities about</li> </ul>		
	major accidents/injuries.		
	<ul> <li>Sending periodical reports to</li> </ul>		
	DY.CMO/CMO.		
Office	Responsible for:	<ul> <li>Matters related to</li> </ul>	<ul> <li>For lapses in</li> </ul>
Superintendent	<ul> <li>Office Superintendent is the overall in</li> </ul>	Implementation of	the work
	charge and responsible for effective	QMS/EMS/ERP	assigned
	functioning of the office of Medical		
	Department.		
	<ul> <li>Guide/supervise/extract work from all</li> </ul>		
	the sub ordinate staffs working in the		
	office.		
	<ul> <li>Preparation of Board Agenda, Reply to</li> </ul>		
	Ministry etc.		
	<ul> <li>Preparation of Annual budget</li> </ul>		
	estimate/Revised Budget Estimate and		
	related correspondences.		
	<ul> <li>Issues related to service matters of all</li> </ul>		
	Class I to Class IV Employees and		
	Officers up to the levels of Dy.HOD.		
	<ul> <li>Issue of NOC for higher studies, Issue of</li> </ul>		
	NOC's / NDC's / Service experience		
	certificates, permission to leave the		
	Headquarters to go abroad, Para wise		
	comments for writ petitions, RTI replies		
	are to be attended.		
	Correspondence with Ministry and		
	Other Department, Annual		
	administrative Report / Press related		
	issues.		
	Tender Process for engagement of		
	<ul> <li>Paramedical Workers, Data Entry</li> </ul>		
	Operators Laundry for Hospital Linen,		
	Agency for Biomedical Waste disposal,		
	Xerox Machine and other		
	correspondences related engagement		
	of Medical Officers on contract, visiting		
	consultants.		
	Settlement of Firm bills, Contractors bills		
	<ul> <li>towards engagement of Paramedical</li> </ul>		
	Workers, Data Entry Operators, Hired		
	Ambulance and bills related to Medical		
	Officers on contract, visiting consultants		
	within specified period through Data		
	Entry Operators.		
	Maintenance of Tools & Plants Register		
	<ul> <li>&amp; Correspondence related to Survey</li> </ul>		
	Reporting of Unserviceable items.		
	Correspondences related to Audit		
	<ul> <li>Observations.</li> </ul>		
	Any other work entrusted by		
	<ul> <li>Dy.CMO/CMO.</li> </ul>		

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## Title: SECTION G-ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

Data Entry Operator	Responsible for: Correspondences and Settlement of Firm bills / Contract bills towards engagement of Paramedical Workers, Data Entry Operators, Hired Ambulance and bills related to Medical Officers on contract, visiting consultants within specified period. Processing of IP/OP Medical Reimbursement claims of the approved referral Hospitals/individual claim, Settlement of empanelled Medical Shop bills/ Medicine purchase bills, AMC/CMC of Hospital equipments & related correspondence.	Correspondence and settlement of all bills	For lapses in the work assigned
Dealing Assistant	<ul> <li>Correspondences related to Medical Fitness Certificate to all regular appointments / Medical Board correspondence.</li> <li>Sanction of all kinds of leave, increment, leave encashment, Disciplinary Proceedings, forwarding of applications to outside organizations</li> <li>Pay &amp; allowances correspondence</li> <li>Correspondence related to RFID.</li> <li>Correspondence related to LTC/Transfer TA.</li> <li>Forwarding of applications of Motor car/ Festival/Computer advance / GPF/HBA applications etc., and related correspondence.</li> <li>Issue of ID Cards/Preparation of Monthly reports of appointment &amp; Promotions / Public Grievances / Strike / Disciplinary proceedings / Vigilance report / Accident Reports. Preparation of Quarterly reports of implementation of OLS/Contractual appointments. Half-yearly preparation of Recruitment of Minority Community.</li> <li>OTA / NWA correspondence</li> <li>Purchase &amp; Maintenance of Postage Stamps through temporary Imprest.</li> <li>Registration of Receipt and Dispatch work of Office and Maintenance of Bill Register / File Movement Register/Outward Tapal Register.</li> <li>Issue of Medical Eligibility card to the NMPA retired employees.</li> <li>Permission to acquire / dispose off immovable/movable property.</li> <li>Reimbursement of Tuition Fees, Merit scholarship, Grant of books and stationary allowance.</li> <li>Correspondences related to approval of competent Authority to take</li> </ul>	Recruitment,     Seniority,     Promotions,     Declaration of     Probationary     period,     Confirmations,     Resignation,     Financial Up     gradation under     ACP/MACP     Scheme,     Retirement,     Verification of     services.	

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	medical treatment from Hospitals other than approved Hospitals for NMPA/RCHW Employees and Retirees.  • Maintenance of Temporary Imprests for celebration of National festivals and celebration of other functions of the Medical Department.  • Any other work entrusted by Superiors/Dy.CMO/CMO.		
Physiotherapist	Responsible for:  Maintaining the Registers of the patients treated.  Inform the in charge MO/Sr. Nurse/Asst Matron in case of any deficiency regarding Equipment/ Infrastructure maintenance.  Any other work entrusted by the Superior/Dy.CMO/CMO.	Physiotherapist is responsible for providing physiotherapy treatment to the patients referred by Doctors.	For lapses in the work assigned
Receptionist	Responsible for: Registration of outpatients within 5 minutes from time of reporting, raising of OP No for a consultant/ MO, whom the patient wants to consult. Collection of Private Patient payment & handing over to pharmacy daily. Preparation& submission of weekly / monthly census of OP/IP Referral patient details to the CMO through the Section Head. Reconciliation of Medical Eligibility Cards (MEC) books daily.	Preparation of Referral letters approved by CMO/Dy.CMO on recommendation by MO/Consultant	For lapses in the work assigned
Daftry	Responsible for:  Maintaining the Office & Record room neat & Tidy  Collecting, Sorting & filing in orderly manner all the records and files and stored at Record Room.  Assisting the work in the Office.  Any other work entrusted by Superiors/Dy.CMO/CMO.	Dispatching and Receiving Tapals in and out of Medical Department.	For lapses in the work assigned
Departmental Representative & Document This document is m	Responsible for all ISO IMS related activities in the Department  aintained on electronic media. The user is responsible for de-	To prepare ISO related Documents for the Department termining the current release number	For lapses in the work assigned  before using it.



Controller		and maintaining the controls and records for ISO purpose	
PA to CMO	Responsible for:  The dictation work and maintenance of the confidential routine matters.  Assisting CMO & DY CMO for conducting regular meetings  For the important correspondence to Ministry /Chairperson etc., and keeping a track of action to be taken over various policy matters and inform regularly the position to the CMO.	Authorised to communicate with Ministry / Chairperson on administrative matters pertaining to PTH.	<ul> <li>For lapses in the work and authorities assigned</li> </ul>

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## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

ROLE	RESPONSIBILITY	AUTHORITY	ACCOUNTABILI
Traffic Manager     - HOD	<ul> <li>Head of Traffic Department as well as Regd. Cargo Handling Administrative Wing.</li> <li>All the work related to Handling of Cargo, both shipping and Railway, Allotment of Berth, Transit shed etc., come under his jurisdiction.</li> <li>Responsible for decision making and closely monitoring the efficiency Parameters such as</li> <li>Average pre-berthing delay, average turn round time, ship berth day through put, Average hook productivity and take corrective action for productivity improvement.</li> </ul>	Sanctioning of     Estimates     including     Technical     Sanction     Sanctioning of     purchase     proposals and     work proposals     within the     delegated     financial power.     Providing     adequate     resources and     trained personnel     at respective     work locations.	For lapses in the Department     For ensuring smooth cargo movement in the port.
Sr. Deputy     Traffic -Manager	<ul> <li>Dy. HOD of Traffic         Administration, Operation,         Commercial, LDO, RCHW,         Container, Oil Terminal</li> <li>Management of general cargo         handling operation, and ensuring         smooth flow of cargo handling in         the sphere of bulk, break bulk         and dry bulk cargo</li> <li>Close review of operational         productivity through minimization         of possible idle time and taking         corrective steps for improving         the effective operational working         time.</li> <li>Participation in the Sr. Officers         meeting conducted by the Traffic         Manager /Dy. Chairperson /         Chairperson to review the         performance and to take the         corrective action.</li> <li>Assisting to Traffic Manager in         connection with day to day         activities of operational and         administrative matters.</li> </ul>	Authorised to     Provide adequate     resources and     trained personnel     at respective     work locations.     Authorised to     take policy     decision in     consultation with     Traffic Manager     in respect of     Administrative /     Establishment     matters.     Exercising     management     function and     steps to reduce     the     administrative     cost.	For lapses in the work assigned
Deputy Traffic Manager (LDO/     RCHW/Operation,	<ul><li>Responsible for:</li><li>Management of cargo handling</li></ul>	Authorised for -     Administration     and Management     of New     Mangalore Port     Cargo Handling     Workers     (Regulation of     Employment)     Scheme 1990".	For lapses in the work and authorities assigned

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	<ul> <li>Compliance of safety protective appliances,</li> <li>Ensures prompt settlement of levy amount by the Stevedores.</li> <li>Collection of arrears amount from the Port Users and taking corrective action against them.</li> <li>He is assisted by the subordinate staff such as Sr.ATM, Office Supdts., Asst. Supdts., Jr. Asst. and clerks.</li> </ul>	<ul> <li>Management of Levy/Stevedoring Charges and decision taking on various issues pertaining to Establishment/ Labour with the approval of Traffic Manager / Dy. Chairperson.</li> </ul>	
<ul> <li>Dy. Traffic Manager</li> <li>Admn./Coml</li> </ul>	<ul> <li>In charge of Traffic Department Administration &amp; Shipping establishment activities.</li> <li>Responsible for:</li> <li>Allotment of Land for Port related activity, Railway operation any other work entrusted by the superiors from time to time</li> </ul>	<ul> <li>Authorised for traffic department administration in absence of Traffic Manager/Sr.DTM</li> <li>.</li> </ul>	For lapses in the work assigned
Asst, Traffic Manager (Est) -	Responsible for:     Assisting DTM (Admn.) in Traffic Administration, Shipping and other assignments allotted by Superiors	Authorised for traffic administration in absence of Traffic Manager / Dy. Traffic Manager.	For lapses in the work assigned
<ul> <li>Sr. Asst. Traffic Manager</li> <li>GrI (RCHW)</li> </ul>	Responsible for     RCHW, Assisting Deputy Traffic     Manager in day to day general     Administration and other     assignments allotted by the     superior	<ul> <li>Authorised for day to day administration as assigned collection of Levy</li> </ul>	For lapses in the work assigned
Assistant Traffic Manager Gr-1 (Coml)	Monitoring/verification of Import/Export application/customs out of charge, Reply RTI Queries/Audit/No due certificate for Stevedoring License Renewal     Correspondence with Customs/TAMP/PCS and other department of state and central auctioning process for uncleared and unclaimed cargo/container     Collection of wharfage demurrage using PCS/POS/ERP software	Authorised for collection of Port Dues	For lapses in the work assigned
Assistant Traffic Manager - GrI (Op/LDO)	Responsible for     Execution/ Monitoring of cargo handling     operations pertaining to Genera   berth,     Monitoring of operational-productivity through minimization of possible idle time and taking	Authorised to _ Identifying the reason for shortfall in the traffic productivity, maintaining efficiency	For lapses in the work assigned

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## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

Assistant Traffic	corrective steps for improving the effective operational working time  Liaison officers for software gang allotment process Levy charges & Royalty charges other assignment allotted by Superiors  Responsible for: Management of	parameters, observing pre- commencement and post completion norms and taking positive steps to improve the productivity  • Authorised for	For lapses in
Manager (op) /AE(E)	general cargo handling operation and ensuring smooth flow of general cargo	general cargo handling operations	the work and authorities assigned
AE(M)( Oıl Terminal/Comm ercial)	<ul> <li>Responsible for: Management of Oil Jetty Liquid cargo handling operation and ensuring smooth flow of Oil Liquid cargo,</li> <li>Monitoring/verification of Import/Export application/customs out of charge, Reply RTI Queries/Audit/No due certificate for Stevedoring License Renewal</li> <li>Correspondence with Customs/TAMP/PCS and other department of state and central</li> </ul>	Authorized for administer smooth traffic inside coordinate with external agencies of oil terminal.	For lapses in the work and authorities assigned
Traffic     Inspectors /     Assistant Traffic     Inspectors	<ul> <li>Responsible for;</li> <li>The effective supervision of cargo handling operations at wharf, weigh bridge / check post;</li> <li>Supervision of the movement of Trucks / Trailers passing through the gate.</li> </ul>	Authorised for Verification of documents pertaining to Import / Export, bill of entries, issue of outturn,	<ul> <li>For lapses in the work and authorities assigned</li> </ul>
Safety Officer	<ul> <li>1)Responsible to advice the concerned departments/ stevedores/ port users and Pvt. Terminals to adhere to the safety standards of the port and to check for the compliance of the stake holders to the Dock Workers (Safety, Health and Welfare) Regulations. 1990 during the cargo handling operations.</li> <li>2)Responsible for conducting the quarterly meeting of the Port Safety Committee by coordinating with the Management, HODs, Unions, Port Users etc.</li> <li>Responsible for ensuring the conduct of Annual Training and Periodical Medical Examination of the RCH workers of the port</li> <li>Responsible to investigate all</li> </ul>	<ul> <li>Authorized to report unsafe/ safety incidents and prepare and submit accident reports.</li> <li>Authorized to – Carryout the regular inspection</li> <li>during the course of cargo handling operations at</li> <li>wharf and check the regular usage of Personal Protective equipments by the workers.</li> <li>Authorized to issue SOPs/ NOTICES / CIRCULARS</li> </ul>	The duties of the Safety Officer as per the Schedule III of the Dock Workers (Safety Health and Welfare) Act/ Regulations is to advise and assist the management in fulfillment of its obligations, statutory or otherwise, concerning prevention of personal injuries and maintaining a

## TITLE: ROLES, RESPONSIBILITIES, AUTHORITIES AND ACCOUNTABILITY

	fatal and other selected accidents.  Conduct statutory safety week celebrations in the port.	related to Safety in the port.	safe working environment in the port. The Safety Officer discharges duties as per the ACT of the parliament.
<ul> <li>Dy. Director</li> <li>(Research) –         Management         Services         Division</li> </ul>	Responsible for approval of all the reports pertaining to Management Services Division and also responsible for the approval of management reports/ MoS replies / IPA replies/ replies to parliament questions/etc. after taking approval from TM/ Other HoDs/ Deputy Chairperson/ Chairperson.	Authorised to approve reports for communication to Management / Ministry/ IPA/ etc.	Accountable for clear communication to Management / Ministry/ IPA/ etc.
Asst. Director     (Research) –     Management     Services     Division	<ul> <li>Preparation of replies to the Ministry of Shipping (MOS), Indian Ports Association (IPA) and other governmental organizations.</li> <li>Preparation of the Annual Administration Report.</li> <li>Preparation of Traffic Projections.</li> <li>Preparation of replies to the Parliamentary questions.</li> <li>Responsible to create Power Point Presentation whenever required.</li> <li>Responsible to prepare all Projects and Consultancy Reports.</li> <li>Responsible to verify the correct entry of data.</li> <li>Responsible to follow any other work allotted by DD(R), TM, Dy. Chairperson, Chairperson.</li> </ul>	Authorised for analysis of data and prepare reports on projections and budget estimates	For lapses in the work and authorities assigned
• Sr. Research Officer	<ul> <li>Collection of origin and destination of all vessels in person by visiting traffic office at wharf and generation of the report.</li> <li>Port data entry officer for all data in the Port Data Management Portal (PDMP).</li> <li>Responsible to coordinate with other departments in collection of data for TRW and Basic Port Statistics Report.</li> <li>Responsible to update ship register.</li> <li>Responsible for following the</li> </ul>	Authorised for preparation of all types of reports on port operations for analysis by Management	For lapses in the work assigned

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<ul> <li>case of absence of AD(R).</li> <li>Preparation of soft copy of vessel wise primary information in the case of absence of SRA3</li> <li>Responsible to follow any other work allotted by AD(R), DD(R),</li> </ul>		
<ul> <li>Preparation of all daily, half-annual, yearly reports.</li> <li>Responsible for the temporary imprest work under the right procedure.</li> <li>Responsible to enter data into the portals.</li> <li>Preparation of Budget estimation, Establishment Work and Preparation of Contingent bills of the department.</li> <li>Assisting SA in the maintenance of the master file of primary data</li> <li>Responsible to follow any other work allotted by AD(R), DD(R), TM.</li> </ul>	Authorised to control primary data for all the vessels.	For lapses in the work assigned
<ul> <li>Responsible to collect and complies all the primary information of vessels on daily basis from all the concerned departments.</li> <li>Responsible to maintain the master file of primary data.</li> <li>Responsible to generate monthly reports.</li> <li>Responsible to follow any other work allotted by AD(R), DD(R), TM.</li> </ul>	Authorised for data analysis and preparation of reports.	For lapses in the work and assigned
<ul> <li>Responsible for:         <ul> <li>The dictation work and maintenance of the confidential routine matters.</li> <li>Assisting Traffic Manager and Sr. DTM for conducting regular meetings</li> <li>For the important correspondence to Ministry /</li> <li>Chairperson etc., and keeping a track of action to be taken over various policy matters and inform</li> <li>regularly the position to the Traffic Manager.</li> </ul> </li> </ul>	Authorised to communicate with Ministry / Chairperson on administrative matters pertaining to the office of Traffic Manager.	For lapses in the work and authorities assigned
Responsible to Prepare, Monitor and Implement of IMS (QMS & EMS) as per Standard      maintained on electronic media. The user is response.	To prepare ISO related     Documents of the Sections & forward to DR/DOC/HOD	<ul> <li>For lapses in the work assigned</li> </ul>
	<ul> <li>Preparation of soft copy of vessel wise primary information in the case of absence of SRA3</li> <li>Responsible to follow any other work allotted by AD(R), DD(R), TM.</li> <li>Preparation of all daily, half-annual, yearly reports.</li> <li>Responsible for the temporary imprest work under the right procedure.</li> <li>Responsible to enter data into the portals.</li> <li>Preparation of Budget estimation, Establishment Work and Preparation of Contingent bills of the department.</li> <li>Assisting SA in the maintenance of the master file of primary data</li> <li>Responsible to follow any other work allotted by AD(R), DD(R), TM.</li> <li>Responsible to collect and complies all the primary information of vessels on daily basis from all the concerned departments.</li> <li>Responsible to maintain the master file of primary data.</li> <li>Responsible to generate monthly reports.</li> <li>Responsible to follow any other work allotted by AD(R), DD(R), TM.</li> <li>Responsible for:</li> <li>The dictation work and maintenance of the confidentia I routine matters.</li> <li>Assisting Traffic Manager and Sr. DTM for conducting regular meetings</li> <li>For the important correspondence to Ministry /</li> <li>Chairperson etc., and keeping a track of action to be taken over various policy matters and inform</li> <li>regularly the position to the Traffic Manager.</li> <li>Responsible to Prepare, Monitor and Implement of IMS (QMS &amp;</li> </ul>	case of absence of AD(R).  Preparation of soft copy of vessel wise primary information in the case of absence of SRA3  Responsible to follow any other work allotted by AD(R), DD(R), TM.  Preparation of all daily, half-annual, yearly reports. Responsible for the temporary imprest work under the right procedure. Responsible to enter data into the portals. Preparation of Budget estimation, Establishment Work and Preparation of Contingent bills of the department. Assisting SA in the maintenance of the master file of primary data Responsible to follow any other work allotted by AD(R), DD(R), TM.  Responsible to maintain the master file of primary data. Responsible to maintain the master file of primary data. Responsible to maintain the master file of primary data. Responsible to maintain the master file of primary data. Responsible to follow any other work allotted by AD(R), DD(R), TM.  - Responsible to follow any other work allotted by AD(R), DD(R), TM.  - Responsible for: The dictation work and maintenance of the confidential routine matters. Assisting Traffic Manager and Sr. DTM for conducting regular meetings For the important correspondence to Ministry / Chairperson etc., and keeping a track of action to be taken over various policy matters and inform regularly the position to the Traffic Manager.  Responsible to Prepare, Monitor and Implement of IMS (QMS & EMS) as per Standard  To prepare ISO related Documents of the Sections & forward to



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MSD/Admin		Maintaining the controls and records for ISO purpose	
Departmental     Representative     & Document     Controller	Responsible for all ISO related activities in the Department	To prepare ISO related Documents for the Department and maintaining the controls and records for ISO purpose	For lapses in the work assigned