

TORGET FOR TIME LIMIT FOR ACHIEVING THE SERVICES

Sl. No	Services/Transaction	Success Indicators	Time Limit to Achieved Service
1	Mobile Harbour Crane of 63T capacity with hook and grab for cargo handling	Average time taken from the time of receipt of request of requirement at AEE (M)/AE(M), Mobile Crane Sub-Division subject to availability of equipment till equipment is made available.	120 Min
2	Power Supply–New LT/HT service Connection inside Wharf area	Average time taken from the date of receipt of application complete in all respects, receipt of security deposit, connection charges etc. as per supply code where no Extension of distribution main is required.	7 Days
3	Power Supply–New LT/HT service Connection outside Wharf area	Average time taken from the date of receipt of application complete in all respects, Receipt of security deposit, connection charges etc. as per supply code and receipt of approval from Chief Electrical Inspectorate, Chennai.	7 Days
4	Electrical Power supply complaints	Average time taken for attending normal complaint.	60 Min