



ನವ ಮಂಗಳೂರು ಬಂದರು ಮಂಡಳಿ  
नव मंगलूर पत्तन न्यास  
NEW MANGALORE PORT TRUST

Govt. of India (Ministry of Shipping)  
ಪಣಂಬೂರು ಪಣಮ್ಮು Panambur / ಮಂಗಳೂರು ಮಂಗಲೂರ Mangalore - 575010.



No.NMPT/TM/MSME/2020

Date: 21-07-2020

**TRADE NOTICE**

Sub : Grievance redressal Cell at NMPT for MSME -  
Import/Export consignments.

The New Mangalore Port has constituted a Grievance Redressal Cell for Micro Small and Medium Enterprises (MSME) for faster resolution of their grievances/ complaints related to import / export consignments. The grievances/ complaints can be sent to the email ID:- [trafficmanager@nmpt.gov.in](mailto:trafficmanager@nmpt.gov.in) . The details of Nodal Officers for attending the grievances/ complaints with escalation matrix i.e. I / II / III are furnished below:

Sl. No.	Name	Designation	Mobile No.
I	Shri Swayam Chaudhry	Asst. Director (Strategic Management)	7259621921
II	Shri Pramod Kumar Dash	Deputy Traffic Manager	9438913398
III	Shri Satish Kumar	Sr.Deputy Traffic Manager	6366209777

All MSME Importers and Exporters are requested to register their grievances/ complaints if any to the above email ID.

  
TRAFFIC MANAGER  
New Mangalore Port Trust

To  
All Port Users

Copy to : President, Mangalore Steamer Agents' Assn.  
Copy to : President, Assn. of NMP Stevedores.  
Copy to : NMP C&F Agents' Assn.  
Copy to : Sr.DTM/ DTM(O/R)/ AD(SM)  
Copy to : PS to Chairman / PS to Dy.Chairman

ದೂರವಾಣಿ : ಕಚೇರಿ : 0824 -2407341  
ಫ್ಯಾಕ್ಸ್ : 0824- 2408390

ಫೋನ್ : ಕಾರ್ಯಾಲಯ : 0824 - 2407341  
ಫೇಕ್ಸ್ : 0824 - 2408390

Phone : Office : 2407341 (18 Lines)  
Fax : 0824-2408390

An ISO 9001:2015, 14001:2015 & ISPS Compliant Port